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MEETING

STATE OF CALIFORNIA

INTEGRATED WASTE MANAGEMENT BOARD

BUDGET AND ADMINISTRATION COMMITTEE

JOE SERNA, JR., CALEPA BUILDING

1001 I STREET

2ND FLOOR

COASTAL HEARING ROOM

SACRAMENTO, CALIFORNIA

WEDNESDAY, OCTOBER 8, 2003

11:00 A.M.

JAMES F. PETERS, CSR, RPR  
CERTIFIED SHORTHAND REPORTER  
LICENSE NUMBER 10063

PETERS SHORTHAND REPORTING CORPORATION (916) 362-2345

APPEARANCES

COMMITTEE MEMBERS

Carl Washington, Chairperson

Linda Moulton Patterson, Member

Jose Medina, Member

STAFF

Mark Leary, Executive Director

Julie Nauman, Chief Deputy Director

Michael Bledsoe, Acting Chief Counsel

Terry Jordan, Deputy Director

Jim La Tanner

Wes Mindermann

Doug Ralston

Steve Uselton

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1 PROCEEDINGS

2 CHAIRPERSON WASHINGTON: The meeting is called to  
3 order.

4 Secretary, call the roll.

5 SECRETARY HARRIS: Medina?

6 COMMITTEE MEMBER MEDINA: Here.

7 SECRETARY HARRIS: Moulton-Patterson?

8 COMMITTEE MEMBER MOULTON-PATTERSON: Here.

9 SECRETARY HARRIS: Washington?

10 CHAIRPERSON WASHINGTON: Here.

11 All right. A quorum is present.

12 There's a couple of things. First I want to  
13 announce there will be a closed session at the end of our  
14 Budget and Admin Committee for a personnel issue. And  
15 that closed session will be with the Budget and Admin  
16 Committee. And that will be following -- that's pursuant  
17 to Government Code 111261(a). And it will meet at the end  
18 of our agenda for our Committee meeting, regarding the  
19 personnel matter.

20 Let me make this announcement. This month we  
21 will be conducting a full building evacuation drill, which  
22 will include evacuating this room. The drill will occur  
23 without advance notice, and it may occur during this  
24 meeting.

25 Please look for and note at least two emergency

1 exits. Exits are located inside the public hearing rooms  
2 on the first and second floors and in the connecting halls  
3 outside the conference rooms within the remainder of the  
4 building.

5 If the alarm sounds, evacuate immediately. Take  
6 all valuables with you. Do not use the elevators.

7 If you have mobility concerns that would prevent  
8 you from using the stairways, please let the host of the  
9 meeting or any other meeting organizer know so that they  
10 can arrange -- so that arrangements can be made to have  
11 you wait safely in a protected area. You will be directed  
12 to a safe stairwell vestibule. And an aid will stay with  
13 you until we have heard "all clear" announcement.

14 Follow your meeting host down the stairways to  
15 the relocation sites. All occupants will evacuate to  
16 Cezar Chavez Park located outside the building and across  
17 from City Hall or southwest of the City Hall.

18 If you can not make it down all floors to the  
19 evacuation site, you may wait in a stairway vestibule.  
20 Please make sure that a member of the emergency team  
21 posted in or near the vestibule knows you are there.

22 Obey all traffic signals and be cautious when  
23 crossing the street.

24 Stay at the park until the "all clear" signal and  
25 the completion of the drill is given. The "all clear"

1 signal is a raised green flag that will be posted at the  
2 command center set up on the stage. If you do not hear or  
3 see the announcement, simply stay with and follow the lead  
4 of your meeting host.

5 Who is our meeting host? Ms. Deb -- wave your  
6 hand Ms. Vanna -- I mean Ms. Deborah.

7 Thank you for your cooperation with our safety  
8 program.

9 All right. Any ex partes, members?

10 COMMITTEE MEMBER MOULTON-PATTERSON: I have none.

11 CHAIRPERSON WASHINGTON: Mr. Medina?

12 COMMITTEE MEMBER MEDINA: Chuck White regarding  
13 the C&D regs.

14 CHAIRPERSON WASHINGTON: And I'm up to date.

15 All right Thank you.

16 Madam Deputy Director.

17 DEPUTY DIRECTOR JORDAN: Thank you, Chair and  
18 Committee members.

19 This morning I'd like to give you a little budget  
20 update.

21 You may recall that on August 12th the Board  
22 approved a 12-percent reduction plan as required by Budget  
23 Letter 03-23. That requires General Fund agencies to  
24 reduce personal services by 16 percent and Special Fund  
25 agencies by 12 percent. The plan was submitted to Agency,

1 the Department of Personnel Administration, and Finance on  
2 August 14th.

3 As a reminder, our plan proposed layoff of six  
4 staff and one demotion in lieu of layoff.

5 At the time of our September Committee meeting we  
6 were informed that DPA had approved the plan. And most  
7 recently we received approval from Finance on September  
8 18th.

9 On September 29th, the Executive Office and the  
10 Board's Administration Division representatives, including  
11 myself, met with Finance and DPA in a joint meeting called  
12 by Finance regarding the approved plan and next steps,  
13 since most of the employee unions have reached agreements.

14 The significance of this update to you is to  
15 advise you that we are still pursuing mitigation of any  
16 layoffs prior to actual implementation of the plan. The  
17 Director and I are committed to keeping you and Board  
18 staff informed of any new changes on this issue. We  
19 continue to work with our budget, the known and  
20 anticipated reductions, and hope to have an update for you  
21 very soon.

22 Also in my September report to the Committee, I  
23 mentioned the adverse impact imposed on the Board's  
24 operating budget due to the budget reductions.

25 I also noted that as of July 1st of this fiscal

1 year we were already spending beyond our budget authority.  
2 However, we continue to calculate and recalculate our  
3 projected operating expenditures and employee compensation  
4 costs based on the recent union and the state labor  
5 agreement terms.

6           Most of the employee unions, as you may have  
7 heard, deferred the five-percent salary increase to the  
8 next fiscal year, and instead agreed to receive continued  
9 state payment of their retirement contributions. The  
10 state retirement contributions that are to be made  
11 hopefully will not impact our budget, as they are part of  
12 an eight-year retirement bond. However, there are  
13 additional costs that we will incur and will be realized  
14 because of the bargaining unit agreements paying employees  
15 increased benefits costs.

16           We are hopeful that the adverse impact originally  
17 expected might be smaller. We are optimistic. And  
18 executive staff continue to work to develop options for  
19 adjusting program operating budget allocations. We are  
20 realizing the impact, as we have been purposely spending  
21 at lower level than in prior fiscal years in order to  
22 develop the necessary savings to offset the reductions  
23 realized.

24           The positive news is on the excellent work of one  
25 of our members and a team of staff pursuing authorization



1 on SB 20, and the new challenges the significant  
2 legislation will bring to Cal EPA, the Board and the state  
3 as a whole in new waste recycling programs.

4 Today's Committee agenda has two items: One loan  
5 application and grant awards for the new 2136 sites. The  
6 two fiscal items are both on fiscal consensus.

7 Also, today Doug Ralston of our Information  
8 Management Branch will provide a very short but meaningful  
9 PowerPoint presentation on the benefits of the new  
10 automated call directory system.

11 That concludes my Director's report. Does the  
12 Committee before we launch into the presentation of these  
13 items?

14 CHAIRPERSON WASHINGTON: I just have a question.

15 In terms of the budget, we're still under the --  
16 at the 12-percent reduction?

17 DEPUTY DIRECTOR JORDAN: That's correct.

18 CHAIRPERSON WASHINGTON: So we're still under  
19 that 12-percent reduction.

20 DEPUTY DIRECTOR JORDAN: That's correct.

21 CHAIRPERSON WASHINGTON: But we're looking at a  
22 way of getting there without --

23 DEPUTY DIRECTOR JORDAN: We're trying to be  
24 creative.

25 CHAIRPERSON WASHINGTON: Yeah, I want to make

1 sure that our employees who are listening to us know that  
2 we're still working and trying to avoid laying people off  
3 if at all possible. If we can get there, we're trying to  
4 make that happen.

5 DEPUTY DIRECTOR JORDAN: That's right.

6 CHAIRPERSON WASHINGTON: I appreciate that. And  
7 whatever we can do to get there would certainly -- I know  
8 the employees will be grateful if they can maintain  
9 employment with the Agency.

10 DEPUTY DIRECTOR JORDAN: It's our mission.

11 CHAIRPERSON WASHINGTON: Yes. All right, great.

12 Any other questions?

13 Madam Chair, I'd like to wish our Vice Chair a  
14 happy birthday. Today is Mr. Medina's birthday, so I want  
15 to wish him a happy birthday.

16 COMMITTEE MEMBER MEDINA: Thank you.

17 (Laughter.)

18 CHAIRPERSON WASHINGTON: All right.

19 COMMITTEE MEMBER MEDINA: Present benefits  
20 discussion.

21 DEPUTY DIRECTOR JORDAN: I could sing for you,  
22 but I don't think you want that.

23 CHAIRPERSON WASHINGTON: He's so excited to be  
24 here.

25 Thank you.

1 All right. Okay.

2 DEPUTY DIRECTOR JORDAN: Okay. Starting on the  
3 first item. Item B or October Board Item 2 will be  
4 presented by Jim La Tanner.

5 MR. LaTANNER: Good morning, Board -- Committee  
6 members.

7 This item represents a loan application for the  
8 RMDZ Loan Program from Envision Plastics industries, LLC.  
9 The loan amount requested is \$2 million, which is the  
10 maximum per loan.

11 If the Board approves it on consent and this  
12 Committee does, then after this there remains \$492,445  
13 available for any loan applications for the rest of the  
14 fiscal year.

15 Are there any questions?

16 COMMITTEE MEMBER MEDINA: No questions.

17 I'd like to move this resolution.

18 COMMITTEE MEMBER MOULTON-PATTERSON: Second.

19 COMMITTEE MEMBER MEDINA: Okay. I'd like to move  
20 Resolution 2003-463, consideration of the Recycling Market  
21 Development Revolving Loan Program application for  
22 Envision Plastics Industries, LLC, in the amount of \$2  
23 million.

24 COMMITTEE MEMBER MOULTON-PATTERSON: Second.

25 CHAIRPERSON WASHINGTON: All right. We have a

1 motion by Mr. Medina, second by Moulton-Patterson, of  
2 Resolution 2003-467.

3 Secretary, call the roll.

4 SECRETARY HARRIS: Medina?

5 COMMITTEE MEMBER MEDINA: Aye.

6 SECRETARY HARRIS: Moulton-Patterson?

7 COMMITTEE MEMBER MOULTON-PATTERSON: Aye.

8 SECRETARY HARRIS: Washington?

9 CHAIRPERSON WASHINGTON: Aye.

10 DEPUTY DIRECTOR JORDAN: Okay. Moving to  
11 Committee Item C, October Board Item 8.

12 This item will be presented by Wes Mindermann.

13 (Thereupon an overhead presentation was  
14 Presented as follows.)

15 MR. MINDERMAN: Good morning, Mr. Chairman and  
16 members of the Committee.

17 Item C before you today is consideration of two  
18 projects under Solid Waste Disposal and Codisposal Site  
19 Cleanup Program: One Board-managed project for \$150,000  
20 and one Illegal Disposal Site Cleanup Grant in the amount  
21 of \$492,800.

22 Board staff are recommending that the Board  
23 approve Resolution 2003-467 and approve the projects.

24 The Permitting and Enforcement Committee heard  
25 this item on Monday and voted 3-0 to adopt the resolution

1 and also recommended the item be put on fiscal consensus.

2 I have a presentation if you'd like to see it.

3 But in short, staff are recommending the Board adopt

4 Resolution 2003-467.

5 CHAIRPERSON WASHINGTON: All right.

6 COMMITTEE MEMBER MEDINA: I think, if there's no

7 questions or comments, I'd like to move Resolution

8 2003-467, consideration of the new sites for the Solid

9 Waste Disposal and Codisposal Site Cleanup Program.

10 COMMITTEE MEMBER MOULTON-PATTERSON: I'll second

11 that.

12 CHAIRPERSON WASHINGTON: We have a motion and a

13 second of Resolution 2003- 467.

14 We'll substitute the previous roll call.

15 MR. MINDERMAN: Thank you.

16 CHAIRPERSON WASHINGTON: Thank you, sir.

17 DEPUTY DIRECTOR JORDAN: Moving on to Committee

18 Item D.

19 Doug Ralston will present the presentation.

20 (Thereupon an overhead presentation was

21 Presented as follows.)

22 MR. RALSTON: Good morning, Mr. Chairman,

23 Committee members. My name is Doug Ralston. I'm with the

24 Information Management Branch.

25 I'm here this morning to give you a brief report

1 and status on the automated call directory telephone  
2 system that will be implemented within the Board next  
3 week.

4 The automated call directory system was  
5 considered after the Board receptionist position was  
6 eliminated in the budget process.

7 Given direction from the Chair's office and also  
8 from the Executive Director, Mark Leary, IMB along with  
9 the BSO Office began a discussion with the Southwest Bell  
10 Corporation, or SBC, on the types of services that might  
11 be effective and efficient for the Board in light of the  
12 receptionist position going.

13 Thus in August and September we came to SBC with  
14 a plan. And they looked it over and helped us to then  
15 begin to formulate that by automated call directory. And  
16 today is what we're going to talk about.

17 Can you get the next slide. This thing's not  
18 working.

19 There we go.

20 --o0o--

21 MR. RALSTON: The objective in our planning for  
22 the automated call directory was to provide an automated  
23 telephone answering system that would be of professional  
24 quality and handle the majority of the general calls that  
25 the Board received. We wanted to do this and in the

1 process to accomplish the objective of ensuring that folks  
2 got to the right people at the right time with minimum or  
3 no wait times.

4 Next slide please.

5 --o0o--

6 MR. RALSTON: The approach to the automated call  
7 directory is basically topic-based and not organizational.  
8 One of the approaches that we used in the planning of this  
9 was to debrief the existing -- or the current  
10 receptionists along with those others who had had  
11 experience at the receptionist desk and come up with a  
12 listing of the types of calls that the Board had been  
13 receiving.

14 What we found is that they were looking for  
15 basically folks -- or staff names and telephone numbers,  
16 that the public that was coming to us was not the  
17 regulated public but rather the folks who were interested  
18 in specific types of program areas like recycling or waste  
19 tires.

20 We also wanted to provide information and  
21 direction to the caller, giving them not only the name of  
22 the individual or the program area, but a little bit of  
23 information about it so that they can ensure that they  
24 were at the right topic.

25 And finally we wanted something that would be

1 easily maintained, something that we could do in-house and  
2 provide the flexibility as conditions changed to both add  
3 new menu items and to take those off.

4 --o0o--

5 MR. RALSTON: Features of the proposed automated  
6 call directory include a staff directory telephone number  
7 feature. How this works is that when you will call into  
8 to the Board, you will receive a short greeting on the  
9 fact that you've reached the Board, what our hours are,  
10 and then you will be given a menu.

11 Among the first things on that menu will be the  
12 ability to enter in the last -- or the first few letters  
13 of the last name of the individual you want to talk with.  
14 After punching those in you'll be hearing a recording that  
15 will announce the person's name as well as the telephone  
16 number, and then connect you to that individual. If the  
17 person that you're looking for is not in that staff  
18 directory or there is no connection with that person's  
19 last name based on what you've punched in, you will go to  
20 an operator automatically.

21 There's the ability to change specific topic and  
22 program area menu selections easily, and we can do that  
23 in-house. Recording of the menu script will be done in  
24 house, and Catherine Foreman from the Admin and Finance  
25 Division, along with some assistance from Frank Simpson,



1 Office of Public Affairs, will be doing this recording.

2           There will be operators, four of them, at the  
3 Executive Office level. They will be handling calls in  
4 rotation as calls come in.

5           As I previously mentioned, callers will have an  
6 operator option at each of the levels within the automated  
7 call directory as well as within every selection of the  
8 program areas. And we'll look at that in a bit in more  
9 detail.

10           There will be a call-waiting que should it be --  
11 should it happen that two or more folks are calling at the  
12 same time and all the operators are busy, there will be a  
13 and a short waiting period and a message that says, "Thank  
14 you for calling the Board. We appreciate your call.  
15 Thank you for your patience. Somebody will be with you  
16 shortly." That is something we currently don't have  
17 within our existing system.

18           And finally, as I mentioned, it will be internal  
19 CIWMB administration and management of the automated call  
20 directory.

21                               --oOo--

22           MR. RALSTON: This is a graphic that shows you  
23 the different levels within the automated call directory.  
24 At the top is a main greeting. The greeting gives our  
25 location, our working hours, and also the fact that we

1 have a website and they can access a lot of the  
2 information they may be seeking via that website.

3           The first level contains -- first level of the  
4 menu contains staff names directory, agenda highlights.  
5 This was requested by the Executive Director to highlight  
6 any specific kinds of items that the Board may be  
7 undertaking. At a particular Board meeting, that might be  
8 time and date certain. Many of the calls that we receive  
9 are asking about the time or the nature of the topic if  
10 there's a specific point that it has garnered lots of  
11 attention.

12           There will be an employment verification option,  
13 job and exams option, a direct line to the program areas  
14 and offices, which will comprise the second level.

15           And finally an option for special announcements.  
16 Special announcements is one that we can either put on or  
17 take off depending if there's something that is a hot  
18 topic for the Board, whether that be Sunshine Canyon,  
19 perhaps, or a tire fire. We can bring -- or record an  
20 announcement that we can then bring on-line for the menu  
21 that would give direction to either the media or other  
22 interested public.

23           The second level deals with specific Board  
24 programs. The selection of these Board programs was on  
25 the basis of a debriefing, as I indicated earlier, of the

1 Board receptionist and others who have worked that desk.  
2 And what you have here are waste tires, used oil, solid  
3 waste facilities information, recycling and recycled  
4 products. And then a direct line to the Executive Office  
5 or divisions and offices; that would be on operator  
6 connection there.

7 At each of the selections underneath the Board  
8 programs, Cell 5, you see Cell 5.1, waste tire  
9 information. In that waste tire information you'll be  
10 given the additional options of two or three specific  
11 program areas within waste tires; for example, the  
12 manifest system, facility permitting, or perhaps grants.

13 Cell 2 speaks to the Used Oil and Household  
14 Hazardous Waste Program. And, again, there will be  
15 specific selections within that for different areas of the  
16 used oil program, whether it's education and outreach or  
17 grants.

18 Cell 5.3 deals with solid waste facilities.  
19 Closed, illegal, and abandoned sites; and permitting  
20 information are the two selections underneath that.

21 And then Cell 4 deals with recycling and recycled  
22 products.

23 Again, we have information on specific areas of  
24 recycling or outreach and education materials.

25 And then finally Cell 5 is Executive Office and

1 Director. As I indicated, that will be a direct operator  
2 line.

3 --o0o--

4 MR. RALSTON: The next steps. SBC is currently  
5 programming the software that will comprise the automated  
6 call directory. Recording the script and the staff names  
7 is underway. Telephone sets and lines are being installed  
8 this week. The automated telephone directory will be  
9 ready for testing on October 14th. And we'll go into  
10 production at the end of next week.

11 Following the implementation of the ACD, IMB  
12 along with BSO will be monitoring the use and the  
13 operation of the automated call directory. If we have to  
14 make any adjustments or tweaks to it, we will do so with  
15 the way of improving that and making it more efficient,  
16 and/or getting additional training if that is needed.

17 --o0o--

18 MR. RALSTON: What about the future? The ACD has  
19 the flexibility to add additional program menu options as  
20 needed. As I indicated, we'll be doing the management of  
21 it in-house. We can add new topic areas based on things  
22 that may be coming forward from the Board, such as new  
23 programs or new policies; reports on who's using the ACD;  
24 how many calls we're getting; and perhaps if there's some  
25 additional menu options that need to be added, what those

1 might be.

2 And, finally, Admin Division will be coordinating  
3 the administration of the ACD operator rotation and the  
4 like, those kinds of Admin activities.

5 --o0o--

6 MR. RALSTON: That's the end of the presentation.

7 If I might just add one other comment. For the  
8 most part, the ACD reflects what we currently have in  
9 existence now. We have somebody who answers the phone,  
10 generally gives our information on location and hours,  
11 takes requests for the different program areas that you  
12 saw listed on the diagram, and then also provides  
13 connection to the individual staff and employees. And in  
14 looking at the types of calls that the Board has received,  
15 80 percent of the calls are for individual staff and staff  
16 names. So the automated-call-directory-staff-names  
17 feature should answer or address most of those calls.

18 The call volumes are relatively light, anywhere  
19 from 50 to maybe 75 on an average day. If there's a hot  
20 topic or item before the Board, that can obviously go up.  
21 But generally we have a very light call volume, relatively  
22 speaking, to our general number.

23 If there's any other questions, I'd be happy to  
24 answer them at this point.

25 CHAIRPERSON WASHINGTON: What was the price of

1 this system?

2 MR. RALSTON: The first year costs for  
3 installation -- the initial cost for installation is  
4 approximately \$4,400. Monthly cost is approximately  
5 \$1,000. For the first year then, we're looking at  
6 approximately \$16,000. The annual cost thereafter will be  
7 approximately \$11,000, \$12,000 a month -- or, excuse me --  
8 a year -- it's pretty expensive system -- \$12,000 a year.

9 One other item would be that southern California  
10 offices will be seen as seamless within this system; such  
11 that if you're calling for Steve Uselton, you'll be able  
12 to call our general number, get Steve's number or name,  
13 and then get connected directly to southern California to  
14 Steve.

15 Now, for Board and members and others who may  
16 have offices in both locations, dialing into the general  
17 number and then entering into the staff names directory  
18 will go directly to your executive assistant. At that  
19 point it would be then determined by your staff as to  
20 which office they would be connecting you to.

21 This kind of technology is very commonly used in  
22 private sector, also in government. EDD and CalTrans use  
23 similar systems. School districts particularly have been  
24 a heavy user of this kind of technology.

25 It's proven. It's pretty much a commodity item

1 in terms of the rates and structure of it. In fact, SBC  
2 is a CMAS vendor with whom we've been working.

3 CHAIRPERSON WASHINGTON: Madam Chair.

4 COMMITTEE MEMBER MOULTON-PATTERSON: Thank you.  
5 Just a few questions.

6 I think most of my questions, you answered. You  
7 know, this is really important to me. I think, you know,  
8 this is the first contact that public and the Governor's  
9 office and the Legislature has with us. So, you know,  
10 it's very important to me is I know my colleagues to have  
11 a professional system.

12 Who will be managing the system?

13 MR. RALSTON: The system will be administered and  
14 managed by staff working for Terry Jordan. BJ Singh will  
15 be the one that's actually making sure that the operators  
16 are all logged into the system, making arrangements for  
17 any backup or rotation scheduling. BJ will also be  
18 working with IMB and BSO should we need to program  
19 additional options into the menu or take them off.

20 We will be providing -- SBC will be providing  
21 training to not only the four operators involved, which  
22 includes BJ, but also to IMB in terms of how do we add  
23 additional options or take options off.

24 COMMITTEE MEMBER MOULTON-PATTERSON: And what's  
25 the cost savings?

1 MR. RALSTON: The annualized cost for the Board  
2 receptionist is approximately 62,000 a year. For this  
3 cost, as I indicated, the initial year will be  
4 approximately 16; subsequent years, approximately 12.

5 COMMITTEE MEMBER MOULTON-PATTERSON: So there's  
6 quite a cost savings.

7 MR. RALSTON: There is quite a cost savings.

8 COMMITTEE MEMBER MOULTON-PATTERSON: And then  
9 just my last question is: For example, if our executive  
10 assistant up in the Chair's office, if we wanted to -- if  
11 we wanted to transfer our phones, would somebody get a  
12 live voice?

13 MR. RALSTON: Yes, we would make sure that  
14 however you want to work your EA's transferring or  
15 forwarding, we can work that out.

16 COMMITTEE MEMBER MOULTON-PATTERSON: That's it.  
17 Thank you very much.

18 COMMITTEE MEMBER MEDINA: I have a couple of  
19 questions.

20 Number one, because of the implementation of this  
21 system, would we have any personnel that will be losing  
22 their jobs?

23 MR. RALSTON: Not that I'm aware of.  
24 T.J.?

25 DEPUTY DIRECTOR JORDAN: No, we would not.



1 COMMITTEE MEMBER MEDINA: Okay. And, secondly,  
2 is this a new contract that we're letting out?

3 MR. RALSTON: This is an agreement we're entering  
4 into with SBC. This a CMAS or a contracted rate that  
5 we're working through DGS with on SBC. So it really is  
6 more of a subscription cost than it is a contract.

7 COMMITTEE MEMBER MEDINA: So this would not be  
8 let out as a separate contract for the --

9 MR. RALSTON: No.

10 COMMITTEE MEMBER MEDINA: What would be the  
11 amount of money to implement this system?

12 MR. RALSTON: The first-year costs are  
13 approximately \$16,000. Annual costs thereafter is  
14 approximately 11 to \$12,000. The state through CMAS and  
15 DGS has contracted with specific vendors like Southwest  
16 Bell Corporation for services and features, of which this  
17 ACD is one of their offerings. And so basically the  
18 contract's already been let, and SBC has provided and  
19 continues to provide service to any of those agencies  
20 within state government that want to take advantage of  
21 that contract.

22 COMMITTEE MEMBER MEDINA: But this would not be  
23 something that we would have to put out to bid?

24 MR. RALSTON: No, it's not.

25 CHAIRPERSON WASHINGTON: Any other questions,

1 comments?

2 All right. Thank you very much.

3 MR. RALSTON: Thank you.

4 CHAIRPERSON WASHINGTON: All right. Well, that  
5 concludes our agenda part.

6 Is that right, Ms. Jordan?

7 DEPUTY DIRECTOR JORDAN: That is correct.

8 CHAIRPERSON WASHINGTON: Okay. Then I'll turn it  
9 over to our Chair for our review.

10 COMMITTEE MEMBER MOULTON-PATTERSON: Okay. Thank  
11 you. So we'll go ahead and do our review before our  
12 closed session.

13 (Thereupon the California Integrated Waste  
14 Management Board, Budget and Administration  
15 Committee adjourned at 11:40 a.m.)

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CERTIFICATE OF REPORTER

I, JAMES F. PETERS, a Certified Shorthand  
Reporter of the State of California, and Registered  
Professional Reporter, do hereby certify:

That I am a disinterested person herein; that the  
foregoing California Integrated Waste Management Board,  
Budget and Administration Committee meeting was reported in  
shorthand by me, James F. Peters, a Certified Shorthand  
Reporter of the State of California, and thereafter  
transcribed into typewriting.

I further certify that I am not of counsel or  
attorney for any of the parties to said meeting nor in any  
way interested in the outcome of said meeting.

IN WITNESS WHEREOF, I have hereunto set my hand  
this 30th day of October, 2003.

JAMES F. PETERS, CSR, RPR  
Certified Shorthand Reporter  
License No. 10063